

LOUGHBOROUGH UNIVERSITY

Library Users' Committee

Minutes of the 47th meeting of the Committee, held on 13 October 2004.

Dr D S Coates (Chair)

Prof A S Alexandrov (abs)	Prof Y V Kurylev (abs)
Ms P Alfrey	Prof G Mason
Dr S M Allin (abs)	Mrs M D Morley
Dr A Anastasatos	Prof C Oppenheim (abs)
Mr W Chen	Dr M Pickering (abs)
Dr M A Evans (abs)	Dr S Rice (abs)
Dr P J Gorely	Prof P H Roberts (abs)
Dr H Gross (abs)	Mr R D Seager
Dr G Hargrave (abs)	Dr J P Taylor (abs)
Dr R J Heath (abs)	Mr A H Tyler (abs)
Mr P J Holligan	Mr S Vermani (abs)
Dr R E Kinna	

In attendance:

Chris Bigger, Kelly Friend, Paul Reynolds, Dr F Rowland (Information Science), Dr L Webb (Sport & Exercise Sciences).

1. Apologies

Apologies were received from Dr Allin, Dr Evans, Dr Gross, Prof Oppenheim, Dr Rice, Prof Roberts and Dr Taylor.

2. Minutes

The minutes of the meeting held on 12 May 2004 were confirmed.

3. Matters arising

Minute 6 Access to journals
The decision was made to continue to loan bound journals.

4. Librarian's annual report and report on current activity

The reports were noted.

The continuing high demand for services in the Library building was highlighted, and the work done on the feasibility of an institutional eprint repository was noted. The Committee considered further the implications of a repository, and agreed that subject to resource

availability the Library should give appropriate priority to a pilot project this year.

The Chair wished Paul Reynolds success in his future career. Paul leaves the Library at the end of November.

5. Services supporting research

The report on actions taken in response to the outcomes of the May 2004 focus group discussion on Library services supporting research was noted. Chris Bigger expressed thanks to Library Liaison Officers involved in the focus group, which the Library had found useful in planning service development.

6. LibQUAL survey, 2004

The Committee was pleased to note that the Library had scored very well in the user survey carried out in the Spring, and that its results were above those of UK participants as a whole. Only in the provision of Information Skills Training, was the perceived score higher than the desired one.

The Library had found the free text comments particularly useful, and had made a number of recommendations for future action as a result. The Committee endorsed these, and agreed that for benchmarking purposes it would be useful to take part in the LibQUAL survey again in a few years' time.

7. Library budget 2004-2005

The budget settlement and allocation of funds were noted.

8. Service level agreement, 2004-2005

The Service level agreement was noted.

9. Operational plan

The Operational plan was noted.

10. Any other business

There was none.

11. Date of next meeting

The next meeting will be held on Wednesday 2 February 2005 at 1pm in Library Training Room 1.